

martin county **TRANSIT** *Public Transit for All Ages*

How To Use This Guide:

This guide offers information about the Martin County Public Transit System.

For a ride call: 507-235-5558 or 1-800-382-7433

People with communication disabilities, dial the Minnesota Relay Service for assistance.
TTY/TDD/VOICE 1-800-627-3529
National Relay Service, Toll Free 711

Fares:

Base Fare - Fairmont	\$2.75
Base Fare - Countywide	\$3.25
Subscription (20 rides)	
Fairmont (\$2.25/ride)	\$45.00
Subscription (10 rides)	
Countywide (\$2.75/ride)	\$27.50
Children 12 & under with paid adult	Free
Aides & Assistants with paid rider	Free

Bus Service Hours:

Fairmont:	Monday -Thursday
	5:00 am - 6:00 pm
	Friday 5:00 am - 10:00 pm
	Saturday 8:00 am - 10:00 pm
Countywide:	Monday - Friday
	6:00 am - 6:00 pm

Scheduling:

Calls received 24 hours ahead get priority service and calls for same-day service are handled on a first come, first-served basis.

Martin County Transit has the right to use their discretion to close early if it proves to be cost effective.

If it is necessary to close due to inclement weather, it will be announced on KFMC/KSUM radio. (106.5 FM/1370 AM).

People of all ages enjoy our friendly service and rides that are scheduled daily, weekly or monthly.

Tokens or Monthly Passes can be purchased at:

- Martin County Transit Office
1023 N. Dewey St
Fairmont, MN 56031
- Martin County Courthouse
Room #202 Auditor/Treasurer's Office
201 Lake Ave. Fairmont, MN 56031
- Transit Drivers

Drivers **DO NOT** carry change.

Martin County Transit will not reimburse overages for fares.

No Refunds on passes or tokens.

Holidays:

All services operate as noted in their hours of operation **except** the following holidays.

- New Years Day, Memorial Day
- Independence Day, Labor Day
- Thanksgiving Day, Christmas Day

Reduced service may follow or precede holidays.

Where Can I Go? It's up to you.

- Work
- Medical, dental and eye appointments
- Shopping, banking and other errands
- To and from college classes
- Visit family and friends

Anywhere in Martin County that you would like to go.

Trust Martin County Public Transit - To get you where you need to go!

Drivers Responsibilities:

Drivers are responsible for curb-to-curb pick-up and drop-off only. Passengers seeking further assistance must arrange for their attendant or companion or a higher cost per ride may be charged by Martin County Transit.

Drivers are not responsible for carrying packages but may assist passenger if they choose to do so.

Drivers have the right to refuse transit services to passengers who are under the influence of drugs or alcohol and who become disruptive or are a threat to others or themselves.

Drivers will properly secure wheelchairs with tie downs and proper seat belt restraint.

Drivers will maintain and operate vehicles in a safe and efficient manner abiding by all local and state traffic regulations.

Drivers will ensure that the vehicle is neat, clean and free from debris or loose objects.

Service Animals:

Service animals are allowed on the bus.

These animals must not block the aisles or passenger travel areas. They must not sit on, lie on, or occupy a seat at any time.

A passenger with an animal must constantly hold the leash and have complete control of the animal at all times.

Service animals cannot at any time wander about the bus or annoy other passengers.



Safe. Easy to use. Reliable.

Rider's Guide:

We are not a taxi and cannot guarantee instant service as we provide transportation to all residents of Martin County.

- **Please have fares ready as you board the bus.**
- **Please be sure to use your seatbelts.**

If you need to cancel a scheduled ride, please call at least two hours in advance.

No shows only prevent the transit system from functioning as efficiently as possible and keep others from getting rides. Services may be discontinued after three consecutive no shows.

- Watch your step while boarding or exiting the bus.
- Riders should be ready and waiting approximately 15 minutes before and 15 minutes after pickup time.
- Special trips may require a minimum number of riders.
- Be visible to the driver when the vehicle arrives at your pickup location.
- Practice good personal hygiene.
- Please remain seated until the bus comes to a complete stop.

Rider's Guide cont.

- Always be considerate of others.
- Operating or tampering with equipment while on board the vehicle is prohibited.
- Riders who engage in physical abuse or cause physical injury to another rider or passenger may be subject to immediate and permanent suspension and possible criminal prosecution.
- No smoking on bus.
- Vulgar language is forbidden.
- No firearms, weapons, or fireworks of any type are allowed.
- No hazardous chemicals or materials allowed on the bus.
- Carts and packages should be held on lap.
- Do not block aisle at any time.
- Bikes are permitted on bus with driver's permission.
- Pick up your trash, make sure your trash goes into the trash receptacle on the bus.
- Please check around your seat and make sure you have your belongings.
- Martin County Transit is not responsible for lost items.

Riders who violate these rules of conduct are subject to penalties up to and including service suspension.

Rider's Guide cont.

If you use a mobility device, Martin County Transit can accommodate your needs. Buses are wheelchair accessible and equipped with lifts and tie-downs. Wheelchair users should remain in their chairs and wear a lap belt while loading, riding and unloading.

Wheelchairs must be in good working order with functional brakes.

Scooter users, once on board should transfer to a seat if one is available. Not all scooters can be accommodated on our vehicles.

Martin County Transit reserves the right to refuse transportation to any individual at our discretion.

**Financial support is provided by:
Minnesota Dept. of Transportation
County of Martin, MN
Subscriptions and Fares**

**You can also visit our web site at:
www.co.martin.mn.us, click on
"Public Transit"**

**Call (507) 235-5558
Toll free 1-800-382-7433**



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